King's College: PPO Premier Plan Coverage for: Individual/Family Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please visit www.highmarkbcbs.com or call 1-800-241-5704. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$150 individual/\$300 family, network. \$1,000 individual/\$2,000 family, out-of- network.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Network deductible does not apply to preventive care services.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	\$2,000 individual/\$4,000 family network out-of-pocket limit up to a total maximum out-of-pocket of \$6,600 individual/\$13,200 family.  \$5,000 individual/\$10,000 family out of network	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the out-of-pocket limit?	Network: Premiums, balance-billed charges, and health care this <u>plan</u> doesn't cover  Out-of-network: <u>Copayments</u> , <u>deductibles</u> , premiums, balance-billed charges, prescription drug expenses, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Will you pay less if you	Yes. For a list of <u>network providers</u> , see	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's
use a <u>network provider</u> ?	www.highmarkbcbs.com or call	network. You will pay the most if you use an <u>out-of-network provider</u> , and you might
	1-800-241-5704.	receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and
		what your <u>plan</u> pays ( <u>balance billing</u> ).
		Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some
		services (such as lab work). Check with your <u>provider</u> before you get services.
Do I need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All  $\underline{\textbf{copayment}}$  and  $\underline{\textbf{coinsurance}}$  costs shown in this chart are after your overall  $\underline{\textbf{deductible}}$  has been met, if a  $\underline{\textbf{deductible}}$  applies.

Common Medical Event	Services You May Need	What You Enhanced Network Provider (You will	u Will Pay <u>Out-of-Network</u> Provider (You will	Limitations, Exceptions, and Other Important Information	
		pay the least)	pay the most)		
If you visit a health care provider's	Primary care visit to treat an injury or illness	\$15 copay/visit	30% coinsurance after deductible	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if	
office or clinic	Specialist visit	\$25 copay/visit	30% coinsurance after deductible	the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	Preventive care/Screening/Immunization	No charge for preventive care services	30% coinsurance for preventive care services	Please refer to your preventive schedule for additional information.	
If you have a test	Standard Imaging (x-ray, ultrasounds, etc)	100% after \$25 copay—services done at Vision Imaging: NPI 1487609483 and NPI 1487609715 100% \$50 copay— Services at all other	30% coinsurance after deductible	Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
	Basis Diagnostic Services (disgnostic Medical, lab/pathology, allergy testing)	imaging facilities 10% after deductible	30% after deductible		

		What You	u Will Pay		
Common Medical Event	Services You May Need	Enhanced <u>Network</u> <u>Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, and Other Important Information	
	Advanced Imaging (CT/PET scans, MRIs)	100% after \$75 copay –Services done at Vision Imaging:NPI 1487609483 and NPI 1487609715 100% after \$150 copay – services at all other imaging facilities	30% coinsurance after deductible	Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
If you need drugs to treat your illness or condition	Low Cost Generic drugs	\$0 copay (retail) \$0 copay (mail order)	Not covered	Up to 30-day supply retail pharmacy.  Up to 90-day supply maintenance prscription drugs thorugh mail order.	
More information about <u>prescription</u> <u>drug coverage</u> is available at	Generic drugs	\$10 copay (retail) \$20 copay (mail order)	Not covered	Certain participating retail pharmacy providers may have agreed to make maintenance prescription drugs	
1-800-241-5704.	Formulary Brand drugs	\$20 copay (retail) \$40 copay (mail order)	Not covered	available at the same <u>cost-sharing</u> and quantity limits as the mail service coverage.	
	Non-Formulary Brand drugs	\$35 copay (retail) \$105 copay (mail order)	Not covered		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance after deductible	30% coinsurance after deductible	Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
	Physician/surgeon fees	10% coinsurance after deductible	30% coinsurance after deductible	Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	

		What You	u Will Pay		
Common Medical Services You May Need		Enhanced Network Provider (You will pay the least)  Out-of-Network Provider (You will pay the most)		Limitations, Exceptions, and Other Important Information	
If you need immediate medical	Emergency room Care	No charge after \$100 copay	No charge after \$100 copay	Copay waived if admitted	
attention	Emergency medical transportation	20% coinsurance	20% coinsurance	none	
	<u>Urgent care</u>	\$50 copay/visit	30% coinsurance	none	
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance after deductible	30% coinsurance after deductible	Precertification may be required.  Failure to precertify will result in benefits payable being reduced by \$500.	
	Physician/surgeon fee	10% coinsurance after deductible	30% coinsurance after deductible	Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
If you have mental health, behavioral health, or	Outpatient services	10% coinsurance after deductible	30% coinsurance after deductible	Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
substance abuse needs	Inpatient services	10% coinsurance after deductible	30% coinsurance after deductible	Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
If you are pregnant	Office visits	No charge	30% coinsurance after deductible	Cost sharing does not apply for preventive services.	
	Childbirth/delivery professional services	10% coinsurance after deductible	30% coinsurance after deductible	Depending on the type of services, a copayment, coinsurance, or deductible	
	Childbirth/delivery facility services	after deductible after deductible		may apply.  Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
				Network: The first visit to determine pregnancy is covered at no charge. Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	

		What You	u Will Pay		
Common Medical Event	Services You May Need	Enhanced <u>Network</u> <u>Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, and Other Important Information	
If you need help recovering or have other special health	Home health care	10% coinsurance after deductible	30% coinsurance after deductible	Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
needs	Rehabilitation services	10% coinsurance after deductible	30% coinsurance after deductible	Combined network and out-of-network: 36 combined physical medicine, speech	
Habilitation service	Habilitation services	Not covered	Not covered	therapy and occupational therapy visits per benefit period. Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
	Skilled nursing care	10% coinsurance after deductible	30% coinsurance after deductible	Combined network and out-of-network: 60 days per benefit period Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
	<u>Durable medical equipment</u>	10% coinsurance after deductible	30% coinsurance after deductible	Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
	Hospice service	10% coinsurance after deductible	30% coinsurance after deductible	180 days per lifetime. <u>Deductible</u> (if any) applies Precertification may be required. Failure to precertify will result in benefits payable being reduced by \$500.	
If your child needs	Children's Eye exam	Not covered	Not covered	none	
dental or eye care	Children's Glasses	Not covered	Not covered	none	
	Children's Dental check-up	Not covered	Not covered	none	

### **Excluded Services & Other Covered Services:**

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other excluded services.)				
<ul> <li>Acupuncture</li> </ul>	<ul> <li>Hearing aids</li> </ul>	Routine eye care (Adult)		
<ul> <li>Cosmetic surgery</li> </ul>	<ul> <li>Long-term care</li> </ul>	<ul> <li>Routine foot care</li> </ul>		
<ul> <li>Dental care (Adult)</li> </ul>	<ul> <li>Private-duty nursing</li> </ul>	<ul> <li>Weight loss programs</li> </ul>		

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Bariatric surgery
- Chiropractic care

- Coverage provided outside the United States. See http://www.bcbsa.com
- Infertility treatment

 Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="http://www.HealthCare.gov">http://www.HealthCare.gov</a> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights</u>: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the <u>explanation of benefits</u> you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

Your <u>plan</u> administrator/employer

### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this <u>plan</u> meet the Minimum Value Standards? Yes

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the cost sharing amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■The plan's overall deductible	\$250
■Specialist coinsurance	0%
■Hospital (facility) coinsurance	0%
■Other coinsurance	0%

### This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■The plan's overall deductible	\$250
■Specialist coinsurance	0%
■Hospital (facility) coinsurance	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*) Diagnostic tests (*blood work*) Prescription drugs Durable medical equipment (*alucose meter*)

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■The plan's overall deductible	\$250
■Specialist coinsurance	0%
■Hospital (facility) coinsurance	0%
Other coinsurance	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray) Durable medical equipment
(crutches) Rehabilitation services (physical
therapy)

Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$150	Deductibles	\$150	Deductibles	\$150
Copayments	\$0	Copayments	\$300	Copayments	\$200
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$100
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$0	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$150	The total Joe would pay is	\$450	The total Mia would pay is	\$450

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-241-5704.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

Insurance or benefit administration may be provided by Highmark Blue Cross Blue Shield, First Priority Life Insurance Company or First Priority Health, all of which are independent licensees of the Blue Cross and Blue Shield Association. Health care plans are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug formulary or using <u>network providers</u>, please go to DiscoverHighmark.com/QualityAssurance; or for a paper copy, call 1-855-873-4106.

#### Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. The Claims Administrator/Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth. org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。请拨打您的身份证背面的号码(TTY:711)。

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số điện thoại ở mặt sau thẻ ID của quý vị (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Позвоните по номеру, указанному на обороте вашей идентификационной карты (номер для текст-телефонных устройств (ТТҮ): 711).

Geb Acht: Wann du Deitsch schwetzscht, kannscht du en Dolmetscher griege, un iss die Hilf Koschdefrei. Kannscht du die Nummer an deinre ID Kard dahinner uffrufe (TTY: 711).

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. ID 카드 뒷면에 있는 번호로 전화하십시오 (TTY: 711).

ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711).

تبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوي صعوبات السمع والنطق: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie dazu die auf der Rückseite Ihres Versicherungsausweises (TTY: 711) aufgeführte Nummer an.

ધ્યાન આપશોઃ જો તમે ગુજરાતી ભાષા બોલતા હો, તો ભાષા સહ્યયતા સેવાઓ, મફતમાં તમને ઉપલબ્ધ છે. તમારા ઓળખપત્રના પાછળના ભાગે આવેલા નંબર પર ક્રોન કરો (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

Kominike: Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan nimewo ki nan do kat idantite w la (TTY: 711).

ប្រការចង់ចាំ ៖ បើលោកអ្នកនិយាយ ភាសាខ្មែរ ហើយត្រូវការសេវាកម្មជំនួយផ្នែកភាសា ដែលអាចផ្ដល់ជូនលោកអ្នកដោយឥតគិតថ្លៃ ។ សូមទូរសព្ទទៅលេខដែលមាននៅលើខ្នង កាតសម្គាល់របស់របស់លោកអ្នក (TTY: 711) ។

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

注: 日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください (TTY: 711)。

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت کارت شناسایی خود ( TTY: 711) تماس بگیرید.

BAA ÁKONÍNÍZIN: Diné k'ehgo yánílti'go, language assistance services, éí t'áa níík'eh, bee níká a'doowoł, éí bee ná'ahóót'i'. ID bee nééhózingo nanitinígíí bine'déé' (TTY: 711) ji' hodíilnih.

ध्यान दें: यदि आप हिन्दी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवा उपलब्ध है। आपके सदस्य पहचान (ID) कार्ड के पीछे दिए गए नंबर पर फोन करें। (TTY: 711).

توجہ فرمانیں: اگر آپ اردو بولئے ہیں، زبان معاونت سروس، مفت میں آپ کے لیے دستیاب ہے۔ اپنے شناختی کارڈ کی پشت پر درج شدہ نمبر پر کال کریں (711: TTY).

గమనిక: మీరు తెలుగు మాట్లాడితే, లాగేవేజ్ అనెనోటెన్స్ సరోపీసెస్, ఛారోజ్ లేకుండా, మీకు అందుబాటులో ఉనేనాయే. మీ మెంబర్ ఐడెంటిఫికేషన్ కార్**డు (ఐడ్) వెనుక ఉనేన** నంబరుకు కాల్ చేయండ్ (TTY: 711).

โปรดทราบ: หากกุณพูด "ไทย, มีบริการช่วยเหลือด้านภาษาให้กุณโลย ไม่มีค่าใช้ง่าย โทรไปยัง หมายเลขที่อยู่ด้านหลังบัตรประจำตัวประชาชนของกุณ (TTY: 711)

ध्यान दनिहोस्ः यदि तपाई नेपाली भाषा बोल्नुहुन्छ भने, तपाईका लागि भाषा सहायता सेवाहरू निशुल्क उपलब्ध हुन्छन्। तपाईको आइडी कार्डको पछाडि भागमा रहेको नमुबर (TTY: 711) मा फोन गर्नहोस्।

Aandacht: Indien u Nederlands spreekt, is de taaladviesdienst gratis beschikbaar voor u. Bel het nummer op de achterkant van uw identificatie (ID) kaart (TTY: 711).